

SMART TELEMARKETER CALL SCREENING

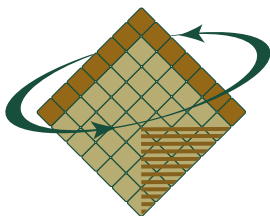
USER GUIDE

To access your Smart Telemarketer Call Screening service, dial ***95** from your home phone.

The following menu options are available:

- Press 1** To ADD a number to your Blocked list
- Press 2** To Remove a number from your Blocked list.
- Press 3** To Remove ALL numbers from your Blocked list.
- Press 4** To ADD a number to your Known list.
- Press 6** To turn the entire service ON.
- Press 7** To turn the entire service OFF.
- Press 8** To Block calls from Private callers.
- Press 9** To Allow calls from Private callers.

To add the last caller to your Blocked List, dial ***96**.



How Smart Telemarketer Call Screening Works

All calls are screened with the exception of the following local exchanges: 246, 374, 452, 522, 574, 659, 674, 677, 678, 785, 826, 843, 847, 886, 889, 890, 893, 941, 944. Other callers will hear the announcement: *“The number you have reached does not accept calls from Telemarketers. If you are a Telemarketer, please add this number to your Do Not Call list and hang up now. If you are not a telemarketer, please press ‘1’.”* If the caller presses ‘1’, Smart Telemarketer Call Screening will remember their phone number so the next time they call you they will not hear the message.

GLOSSARY OF TERMS

Known List

A list of numbers of people you want to be able to call without hearing the Smart Telemarketer Call Screening announcement. Callers are automatically added to this list once they press ‘1’ to reach you the first time they hear the announcement. It is not necessary to add callers in the local exchanges (see above) to your Known List as those calls always bypass the announcement unless placed on your Blocked List.

Blocked List

A list of callers who you do not wish to talk to. If a caller is on your Blocked List, they will hear the following announcement when they call: *“The number you have reached does not accept calls from the telephone number you are calling from. Please hang up.”*

Private Callers

Callers who have an unlisted or unpublished number are classified as “private”. Since “private” numbers do not show up on a Caller ID display, you may wish to block these numbers from ringing to your phone.