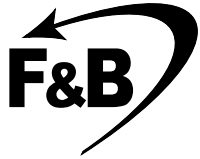


APPLICATION FOR SERVICE



F&B Communications, Inc.

103 Main Street North | P.O. Box 309 | Wheatland, IA 52777
Phone: 563-374-1236 | Toll Free: 1-800-866-6545 | Fax: 563-374-1930
Web: www.fbc.bz | E-mail: info@fbc.bz

GENERAL INFORMATION (PLEASE PRINT)

APPLICANT INFORMATION

First Name _____ Middle Initial _____
Last Name _____
Date of Birth _____
Social Security Number _____
Driver's License Number _____
Employer _____
Employer Address _____

CO-APPLICANT INFORMATION

First Name _____ Middle Initial _____
Last Name _____
Date of Birth _____
Social Security Number _____
Driver's License Number _____
Employer _____
Employer Address _____

ADDRESS INFORMATION

E911 Address _____ City _____ State _____ Zip+4 _____
Billing Address _____ City _____ State _____ Zip+4 _____

ALTERNATE CONTACT INFORMATION

Cell Phone Numbers (s) _____
E-mail Address _____

TELEPHONE

Directory Listing: _____ Business Residential

Property owner at above address: _____

Current/previous phone number: _____

Do you need F&B installation/test of inside wiring and jacks? (may incur additional costs) Yes No

Contact number to confirm service arrangements? _____

When would you like service installed? (we will try our best to honor your request) _____

SELECTION OF LONG DISTANCE COMPANY: (see telephone book or contact a customer service representative for carrier information)

Intralata: _____ Interlata: _____

Upon signing this application, I/we will take total responsibility for the payment of services at this location and will abide with the rules and regulations set forth in the F&B Communications, Inc. tariff filed with the Iowa Utilities Board and Federal Communications Commission.

Applicant's Signature: _____ **Date:** _____

PLEASE COMPLETE OTHER SIDE

F&B COMMUNICATIONS APPLICATION FOR SERVICE

TELEPHONE (continued)

CALLING FEATURES (contact a customer service representative for a complete list of calling features)

- | | | | |
|---|------------|--|------------|
| <input type="checkbox"/> Call Waiting | FREE | <input type="checkbox"/> Smart Telemarketer Call Screening | \$3.95/mo. |
| <input type="checkbox"/> 900 Blocking | FREE | <input type="checkbox"/> Caller ID (Name and number) | \$3.95/mo. |
| <input type="checkbox"/> Unlisted/Unpublished Number | \$1.00/mo. | <input type="checkbox"/> Call Forwarding | \$1.50/mo. |
| <input type="checkbox"/> LineGuard plus Wire Maintenance Plan | \$2.95/mo. | <input type="checkbox"/> Three-Way Calling | \$1.50/mo. |
| <input type="checkbox"/> Basic VoiceMail | \$3.95/mo. | <input type="checkbox"/> Teen Line (Distinctive Ring Number) | \$4.50/mo. |

PREFERRED CARRIER FREEZE

Some telephone customers have had their telephone service provider changed without their consent. This practice is known as "slamming." In order to better serve you and keep you from getting your service changed without authorization, we provide a service for our customers who would like to have more control over their telephone service. This service is called a preferred carrier freeze. A preferred carrier freeze prevents a change in a subscriber's service without the consent of the subscriber. The preferred carrier freeze can be placed on your local, intrastate, interstate, and /or international telecommunications carriers.

Once the preferred carrier freeze is in place, the freeze can only be lifted by you, either by written or oral authorization. The authorization required for the lifting of the preferred carrier freeze is in addition to the regular verification process required to change to a different telephone service. The written authorization must be signed and state your intent to lift a preferred carrier freeze. It should also include your billing name, address and each telephone number to be affected. If you have a freeze on more than one service (local, intrastate, interstate, and/or international), please also state which of the services are to be affected. The oral authorization can be initiated by the customer or can be a three-way conference call with you, the carrier to which you wish to switch, and one of our service representatives.

There is no charge for this service.

I would like to place a preferred carrier freeze on the following services and telephone number. Please check the service(s) which you would like to have frozen. If you do not know your new phone number, please leave the form blank and ask a customer service representative to fill in your number when available.

Telephone Number: _____

- Local Long Distance (Qc^!SCE/Cf) & ~ a^• Qc^!•ca^Aa a^Qc^!} a^ } a^)
 Long Distance (Qc^!SCE/Cf)

Applicant's Signature: _____ Date: _____

F&B DIGITAL VIDEO

Available to customers in the communities of Bennett, Calamus, Delmar, Lowden, Toronto and Wheatland.

- F&B Digital Video Basic Caller ID TV

PREMIUM PACKAGES

HBO, Cinemax, Showtime Unlimited, Starz/Encore

- Digital Video Premium Pick 1
 Digital Video Premium Pick 2
 Digital Video Premium Pick 3
 Digital Video Premium Pick 4

Additional J]Xyc`GhfYUa g

- Additional Xaa^ [A^d^æ • Qty. _____

I agree to take total responsibility for the payment of F&B Digital Video services at this location agree to the terms of the Switched Digital Video Terms of Service.

Applicant's Signature: _____ Date: _____

OTHER SERVICES

Please provide me with more information about the following services or options:

- Smart Connect savings packages
 Dial-up Internet Access
 High-Speed Internet Access
 i wireless
 Other _____

FOR OFFICE USE ONLY Number _____ 911 _____ Illuminet _____
 Directory _____ PON # _____