

F&B COMMUNICATIONS, INC.

TELEPHONE TARIFF

LOCAL SERVICES

ACCESS SERVICES CONCURRENCE

FILED WITH
IOWA UTILITIES BOARD

MAY 18, 2007

RULES AND REGULATIONS (Continued)

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits

- a. The amount of deposit required shall not be more than the maximum charge for two months local exchange service or as may reasonably be required by the Company in cases involving service for short periods or special occasions. The Company may require the customer to increase the amount of the deposit at any time, if the charges billed against the customer are found to warrant such an increase. Qualified low income applicants may apply for Lifeline Assistance.
- b. A deposit may be made at any Company business office or authorized agent.
- c. The Company will maintain records which show the name and address of each depositor, the amount and date of the deposit and each transaction concerning the deposit. Unclaimed deposits shall be disposed of in accordance with law.
- d. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by the Company records.

3. Deposits and Collection Practices

- a. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills; nor constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.

4. Interest to be Paid on Deposits

- a. Interest compounded annually, shall be *% per annum. Interest shall be paid for the period beginning with the date of deposit to the date of refund or to the date that the deposit is applied to the customer's account or to the date the customer's bill becomes permanently delinquent.

* - Rates are available to customers at the Company's office, website or by mail.

ISSUED: May 18, 2007 Date EFFECTIVE: June 18, 2007 Date

BY: Kenneth Laursen Name General Manager Title Wheatland, IA 52777 Address

Filed with Board

RULES AND REGULATIONS (Continued)

H. CONSTRUCTION AND INSTALLATION CHARGES

1. General

- a. Lines will be extended in accordance with provisions specified in the Line Extension Section.
- b. Special charges in the form of installation charges, monthly rates or both, are applied in addition to the usual service charge and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense as for example:
 - 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area.
 - 2) Conditions that require unusual methods of plant construction, installation or maintenance.
 - 3) The customer's location requires the use of costly private right-of-way.
 - 4) The establishment of services which may be of a speculative or temporary nature.
- c. Title to all construction, as specified in H.2. below, provided wholly or partly as a customer's expense is vested in the Company.
- d. "Cost" is labor and materials included loaded overheads and may include a contribution to cover the cost of doing business not explicitly associated with direct cost.

2. Special Type of Construction

- a. If a special type of construction is desired by a customer, (e.g., when underground service is desired in places where aerial construction would normally be used) or if unusual requirements of a customer make the cost of an installation higher than it would be if the usual type of construction were used, the customer is required to pay the difference in cost between the special type of construction and the average cost of the usual type of construction.

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RULES AND REGULATIONS (Continued)

I. MINIMUM CONTRACT PERIODS

1. Minimum Contract Period

- a. Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.
- b. The Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).

J. DISCONNECTION OR REFUSAL OF SERVICE

1. By the Company Without Notice

- a. The Telephone Company may disconnect or refuse service without notice:
 - 1) In the event of a condition on the customer's premises determined by the Telephone Company to be hazardous.
 - 2) In the event of customer's use in such a manner as to adversely affect the Telephone Company's facilities or the Telephone Company's service to others, such as:
 - a) Connection of Customer Premise Equipment which causes or is likely to cause interference or hazard to the network.
 - b) Impersonation of another with fraudulent intent.
 - 3) In the event of tampering with facilities furnished and owned by the Telephone Company.
 - 4) In the event of unauthorized use.

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RULES AND REGULATIONS (Continued)

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

2. By the Company After Prior Written Notice (Continued)

- b. Despite the prior written notice provisions as contained in these rules, disconnection may take place prior to the expiration of the notice period if the Telephone Company determines, from verifiable data, that usage during the notice period is so abnormally high that a risk of irrevocable revenue loss is created.
- c. Only one written notice will be provided to the customer if multiple violations occur.
- d. The notice of pending disconnection required by these rules shall be a written notice setting forth all reasons for the notice, and the final date by which the account is to be settled or specific action taken. The notice shall be considered rendered to the customer when deposited in the U.S. mail with postage prepaid. If delivery is by other than U.S. mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The final date shall be not less than five days after the notice is rendered, or in the case of deposits twelve days. The notice will include a toll-free or collect number where a customer can obtain additional information.
- e. Where written notice is required, the Company will not disconnect service on a weekend, holiday, or after 2:00 P.M. unless the Company is prepared to reconnect the service the same day.
- f. Optional Disconnect Procedure - At the discretion of the Telephone Company, restricted service will be offered in exchanges where Central Office Switching has this capability. With this restricted service, no outgoing toll service will be allowed. No credit card calls, collect calls or third number calls will be charged to restricted accounts while this service is in force. Outgoing local calls only will be allowed. Any violation of this service may result in total termination of service. This restricted service will only be allowed to stay in effect for a maximum of 10 days following restriction. At the end of this period, service will be totally disconnected if the restricted account has not made arrangements satisfactory to the Telephone Company for settlement of the account.

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RULES AND REGULATIONS (Continued)

J. DISCONNECTION OR REFUSAL OF SERVICE (Continued)

3. Disputes

In the event of a dispute concerning a bill, the Telephone Company may require the customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in the Telephone Company’s Tariff, shall continue and for not less than forty-five days after the rendering of the disputed bill, the service shall not be disconnected for non-payment for the disputed amount. The forty-five days may be extended by up to sixty days if requested of the Telephone Company by the Iowa Utilities Board in the event the customer files a written complaint with the Iowa Utilities Board, Customer Service, 350 Maple Street, Des Moines, Iowa 50319-0069, toll free at 1-877-565-4450, or iubcustomer@iub.state.ia.us.

4. Emergency Medical Conditions

Disconnection of a residential customer shall be postponed 30 days if an existing medical emergency of the customer, a member of the customer’s family, or any permanent resident of the premises where service is rendered would present an especial danger to the health of any permanent resident of the premises. Indicators of an especial danger to health include, but are not limited to: age; infirmity; mental incapacitation; serious illness; physical disability, including blindness and limited mobility; and any other factual circumstance which may indicate a severe or hazardous health situation. The telephone utility may require written verification of the especial danger to health by a physician or a public health official, including the name of the person endangered, and a statement that the person is a resident of the premises in question. Initial verification may be by telephone, but the telephone utility may require a written verification within 5 days of the verification of the especial health danger by the physician or a public health official, including the name of the person endangered and a statement that the person is a resident of the premises in question. If the service has been disconnected within 14 days prior to verification of illness for a qualifying resident, service shall be restored to that residence if a proper verification is thereafter made in accordance with the foregoing provisions. If the customer does not make payment during the 30-day period, the service is then subject to disconnection.

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RULES AND REGULATIONS (Continued)

K. PAYMENT FOR SERVICE AND FACILITIES

1. General
 - a. Generally all customers shall pay for services and facilities monthly in advance. Municipal, State or Governmental Agencies may be exceptions to this rule.
 - b. Billing to customers shall be scheduled monthly.
 - c. All bills for local or miscellaneous services are due not less than 20 days after the bill is rendered.
 - d. When a customer is connected or disconnected, or for other cause the service received deviates by more than 24 consecutive hours from the normal billing period, the bill shall be prorated. If the prorating indicates a refund is due, the refund shall be accomplished by bill credit.
 - e. Failure to receive a bill does not relieve the customer of the responsibility for payment.
2. Disconnection of Service by the Company
 - a. In the event of failure by the customer or those responsible to pay any bill on or before the due date, the Company may discontinue local or miscellaneous services upon written notice, allowing the customer five days to make payment or settlement.
3. Service Charge for Reconnection
 - a. Where service has been discontinued for non-payment of a due bill applicable service charges as defined in Part VI of this tariff shall apply.
 - b. Where service has been discontinued for the non-payment of a due bill, the customer may be required to reestablish credit as defined in Establishment and Maintenance of Credit.
 - c. The maximum payment for restoration of service that existed prior to disconnection shall be the total past due amount, applicable nonrecurring charges and if appropriate, an Advance Payment and Deposit as specified elsewhere in this tariff.

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DEFINITIONS

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ADJACENT EXCHANGE SERVICE - Local Exchange Service, including extended area service, provided to a customer via direct facility connection to an exchange contiguous to the exchange in which the customer is located.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE - A rate for grades of exchange service available to customers located within a base rate area.

BASE RATE AREA - The developed portion within each exchange service area as set forth in the telephone utility's tariffs, maps or descriptions.

BUILDING - The term "Building" is a structure occupied by a customer or authorized user. Multi-occupant structures will be considered different buildings when space of one customer or authorized user is separated by space occupied by others.

BUSINESS SERVICE - Central Office Access Line service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CALLS - Telephone messages attempted by customers or users.

CENTRAL OFFICE - A unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building.

CENTRAL OFFICE ACCESS LINE - A circuit extending from the central office equipment up to and including the demarcation point.

CENTRAL OFFICE ACCESS LINE CHARGE - For work associated with the telephone line, extending from central office equipment up to and including, the demarcation point located at the customers' premises.

* - Rates are available to customers at the Company's office, website or by mail.

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DEFINITIONS (Continued)

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) - A telephone exchange service whereby one or more Public Safety Answering Points designated by the customer may receive telephone calls dialed to the telephone number 911.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of local communications services in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE SERVICE - The furnishing of facilities for communication within an exchange area, in accordance with the regulations and charges specified in the Local Tariff.

EXTENDED AREA SERVICE - Extended Area Service (EAS) means telephone service furnished between end user customers located within an exchange area and all of the end user customers of an additional exchange area. Extended Area Service is only for local calls both originating and terminating within the defined extended area by the end users of local exchange companies.

EXTRA LISTING - See "Additional Listing."

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Exchange service furnished to a customer from an exchange other than the exchange regularly serving the area in which the customer is located.

GENERAL EXCHANGE SERVICES - Facilities, services or features furnished by the Company connected to or associated with primary local exchange service.

* - Rates are available to customers at the Company's office, website or by mail.

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DEFINITIONS (Continued)

SHARED SERVICE - Central Office Access Line service obtained by a customer from the Company and shared by occupants of a building or complex of buildings.

STANDARD NETWORK INTERFACE - See "Demarcation Point."

SUSPEND - See "Temporary or Vacation Suspension."

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Iowa Utilities Board.

TELEPHONE COMPANY - See "Company."

TEMPORARY OR VACATION SUSPENSION - Temporary disconnection or impairment of service which shall disable outgoing or incoming communications or both.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIMELY PAYMENT - Payment on a customer's account received on or before the due date shown: on a current bill for rates and charges, or by an agreement between the customer and the Company for a series of partial payments to settle a delinquent account.

TOLL BLOCKING - A service that lets customers block the completion of outgoing toll calls from their telecommunications line.

TRAVEL CHARGE - A charge that applies whenever a visit is required to complete the customer's request. One charge will apply for all work requested at the same time on the same visit.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a private branch exchange service.

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ACRONYMS

C

CO Central Office
CPE Customer Premises Equipment

D

DID Direct Inward Dialing
DTMF Dual Tone Multi-frequency

E

EAS Extended Area Service

F

FCC Federal Communication Commission
FX Foreign Exchange

I

IUB Iowa Utilities Board

N

NPA Numbering Plan Area
NXX A Central Office Code designation of a telephone number. The first three characters of a seven digit telephone number.

* - Rates are available to customers at the Company's office, website or by mail.

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LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE

A. GENERAL

Central Office Access Lines extend between the central office equipment of the Company and the demarcation point located on the premises of the customer. Rates for Central Office Access Lines are shown in paragraph B. below. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

EXCHANGE NAME: Calamus

Includes Extended Area Service To: Dixon, Grand Mound, Lost Nation, Oxford Junction and Wheatland. Those F&B Communications customers in Delmar.

All applicable rates below apply.

	<u>Monthly Rate</u>
1. CENTRAL OFFICE ACCESS LINE	
a. WITHIN THE BASE RATE AREA	
BUSINESS SERVICE	
Individual Line.....	*
PBX Trunk Line	*
RESIDENCE SERVICE	
Individual Line.....	*
b. OUTSIDE THE BASE RATE AREA	
BUSINESS SERVICE	
Rural Individual Line.....	*
PBX Trunk Line	*
RESIDENCE SERVICE	
Rural Individual Line.....	*

* - Rates are available to customers at the Company's office, website or by mail.

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LOCAL EXCHANGE SERVICE (Continued)

LOCAL EXCHANGE SERVICE (Continued)

B. RATES (Continued)

EXCHANGE NAME: Delmar (Continued)

Monthly
Rate

2. PAY TELEPHONE SERVICE

a. PAY CENTRAL OFFICE ACCESS LINE.....

*

C. CONDITIONS

1. Mileage rates may apply for central office access lines for individual services furnished outside the base rate area.

* - Rates are available to customers at the Company's office, website or by mail.

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LOCAL EXCHANGE SERVICE (Continued)

LOCAL EXCHANGE SERVICE (Continued)

B. RATES (Continued)

EXCHANGE NAME: Lowden (Continued)

Monthly
Rate

2. PAY TELEPHONE SERVICE

a. PAY CENTRAL OFFICE ACCESS LINE..... *

C. CONDITIONS

1. Mileage rates may apply for central office access lines for individual services furnished outside the base rate area.

* - Rates are available to customers at the Company’s office, website or by mail.

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LOCAL EXCHANGE SERVICE (Continued)

RESALE AND SHARED SERVICES

A. GENERAL

- 1. The Company will provide central office access lines to any landlord, owner, tenant association, or other affiliated group for the purpose of reselling or sharing local exchange services to occupants of a building or complex of buildings with a community of interest.
- 2. All persons (end-users) or occupants in a building or complex of buildings shall be permitted to subscribe to local exchange service from the Company.
- 3. The telephone rates charged to resale or shared use providers of service shall be on the same basis as business service.
- 4. The rates contained herein are in addition to all other applicable rates and charges located in other parts of this Company's tariff.

B. CONDITIONS

- 1. Community of interest as used in Paragraph A.1. above normally indicates joint or common ownership but other factors may be considered.
- 2. The local resale or shared use supplier is required to subscribe to a sufficient number of access lines to assure the local network is not impaired and shall provide adequate facilities to its customers.
- 3. The Company is responsible for transmission quality up to the point of demarcation with the resale/shared use supplier. Transmission quality on the customer side of demarcation shall be the responsibility of the resale/shared use supplier.
- 4. The local resale/shared use supplier shall be responsible for providing local exchange telephone directories to its customers or users. The Company shall provide the resale/shared use supplier a directory in accordance with Part II of this tariff.

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GENERAL EXCHANGE SERVICES

DIRECTORY LISTINGS

A. GENERAL

The following rates are applicable to the alphabetic section of the white pages of the telephone directory for business or residence customers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	<u>Monthly Rate</u>
1. Additional or alternate listings, per listing	*
2. Private service, per listing (non-list, non-publish).....	*
3. Foreign or non-subscriber service, per listing	*
(See Condition 4)	
4. CMRS/wireless listing for company customers, per listing (See Condition 8)	*
5. CMRS/wireless listing when customer is not utilizing company local exchange service, per listing (See Condition 8)	*

C. CONDITIONS

1. A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.
2. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. An additional listing may include the same address and telephone number as the primary listing.

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

DIRECTORY LISTINGS (Continued)

C. CONDITIONS (Continued)

3. An alternate call listing refers a calling party to certain other telephone numbers such as after business hours, on Sundays, holidays, or if there is no answer on the first listed number. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or non-subscriber listing is furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. The Conditions of paragraph C.1 above shall apply.
5. Private service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When private service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the private listing.
 - b. No charge will apply for private service for customers having other listed service.
6. The charge for additional, alternate, CMRS/wireless or private listings is effective the day the directory assistance record is posted.
7. Names, addresses and telephone numbers of interexchange pay access lines are not listed in the directory.
8. Listings of CMRS/wireless numbers may be provided for customers of F&B Communications, Inc. who are also CMRS/wireless customers under the following conditions.
 - a. The customer is utilizing/subscribing to the Company's local exchange service, and also requests a CMRS/wireless listing in the directory. The rate set out in B.4. above is applicable.
 - b. The customer is not utilizing/subscribing to the Company's local exchange service and requests a CMRS/wireless listing in the directory. The rate set out in B.5. above is applicable.
 - c. Conditions C.1 and C.6 of this section are applicable.

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GENERAL EXCHANGE SERVICES (CONTINUED)

LINE EXTENSIONS

A. GENERAL

Line extensions may be provided as set forth in this tariff for any class and grade of Local Service to customers or applicants beyond the existing facilities of the Company, within the same exchange. The charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. CHARGES

Nonrecurring
Charges

1. Extension of facilities

a. Within the Base Rate/or Special Rate Areas of the Company

None

b. Outside of the Base Rate and/or Special Rate Areas of the Company within the exchange boundaries

1) Extension of facilities when costs are less than the average amount of Outside Plant investment of the Company. (See formula below.)

None

2) Extension of facilities when costs are greater than the average amount of Outside Plant investment of this Company.

Computed by
Formula

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Date

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BY: Kenneth Laursen
Name

General Manager
Title

Wheatland, IA 52777
Address

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GENERAL EXCHANGE SERVICES (CONTINUED)

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

4. Applicants requesting service which can be provided from a previously established line extension project:
 - a. Within 12 months from the time service was initially provided by means of such line extensions, initial charges will be recomputed by the Company and the applicant will pay a proportionate share of such charges as if they were one of the initial applicants and appropriate refunds will be made to the original customer(s).
 - b. After 12 months from the time service was initially provided, such applicant(s) will be responsible for the charges and conditions applicable to the establishment of line extension facilities required to serve them alone.
5. Except as provided elsewhere in this tariff, refunds of line extension charges will not be paid by the Company.
6. Supersedure of service provided from a line extension and any adjustment in an amount paid by a customer discontinuing such service will be a matter of negotiation between the disconnecting customer, who has obligated himself for the line extension charge and the superseding applicant.
7. The Company will have the option to specify the type of construction to be used when line extensions are requested for service into real estate subdivisions or mobile home parks. Any difference in costs of types of plant facilities used by the Company or requested by the subdivider will be negotiated between the parties.

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GENERAL EXCHANGE SERVICES (CONTINUED)

LINE EXTENSIONS (Continued)

C. CONDITIONS (Continued)

8. When the line extension proposed contains growth potential to provide for anticipated future service demands, the proposed customer(s) will only be obligated for that portion of such line extension costs as would be necessary to serve the new customer alone. It will be to that segregated amount that the Formula for average Outside Plant costs will be applied.
9. Line extensions of a temporary or speculative nature
 - a. Line extension of the Company's facilities may be made to provide service of a temporary or speculative nature. An applicant whose service is considered speculative or temporary in nature will be charged the total actual costs of construction and estimated costs of removal, less salvage value, for the material used to establish the service.
 - 1) If after a 12-month period the temporary or speculative project is considered by the Company to be a permanent service, a refund may be made to the customer for the difference between costs paid and the charges which would have been computed for a regular line extension.

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GENERAL EXCHANGE SERVICES (CONTINUED)

MILEAGE RATES

A. GENERAL

Mileage rates apply for extending standard voice grade intra-exchange service between premises or inside the exchange area. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

Monthly
Rate

1. Between Buildings on Same Premises, per 1/4 mile or fraction thereof
 - a. Per two wire circuit.....*

C. CONDITIONS

1. Mileage measurement is the route mile distance between the terminals.
2. When facilities must be constructed to provide service, charges shall be determined as set forth under Line Extensions.

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

TOLL BLOCKING SERVICE

A. GENERAL

1. Toll blocking service provides denial of outgoing 0+ and 1+ long distance calls for central office access lines or trunks.
2. This service is provided only where central office capabilities permit the offering.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Toll Blocking Service (outgoing calls only)		
a. Residence	*	*
b. Business	*	*

C. CONDITIONS

1. The customer shall not be permitted to place outgoing calls to an operator or any part of the 0+ or 1+ long distance network when this service is in effect.
2. Incoming calls are not restricted.
3. Toll blocking is available to Lifeline customers without charge.

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

SPECIAL BILLING ARRANGEMENTS

A. GENERAL

Special Billing Arrangements encompass charges or rates for services not normally provided. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Special Billing Numbers, each.....	*	*

C. CONDITIONS

1. Special Billing Numbers

- a. Special Billing Numbers may be provided in conjunction with all classes and grade of service.
- b. The minimum period for which this service may be offered is two months.

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GENERAL EXCHANGE SERVICES (CONTINUED)

ADJACENT EXCHANGE SERVICE (Continued)

C. CHARGES - (Nonrecurring)

1. The charges applicable to the customer in the provision of this service are:
 - a. In the primary exchange
 - 1) All construction charges for extending the telephone plant facilities of the primary company from the customer location to the point of connection at the adjacent exchange boundary. These charges will be paid to the primary exchange company.
 - b. In the adjacent exchange
 - 1) Construction charges applicable for extending the telephone plant facilities of the adjacent company from the point of connection at the primary exchange boundary to the available facilities in the adjacent exchange for the requested service. These charges will be paid to the adjacent exchange company.
2. All charges (estimated costs) will be paid in advance; and differences between actual and estimated costs will be refunded to the customers, or remitted to the company(s), as may be applicable.

D. RATES - (Monthly Recurring)

1. The rates applicable to the customer are:
 - a. All filed tariff rates of the adjacent exchange company for the service provided.
 - b. Exchange mileage rates based on the cable route distance from the customer's location in the primary exchange to the point of connection with the adjacent exchange.

	<u>Monthly Rate</u>
1) First one mile or fraction thereof	*
2) Each additional 1/4-mile or fraction thereof	*
3) A supplemental monthly charge to offset loss of access minutes revenue (MOU) due to establishing adjacent exchange service	*

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

ADJACENT EXCHANGE SERVICE (Continued)

E. CONDITIONS (Continued)

6. Reuse of Facilities

a. When disconnected facilities are reused by a subsequent adjacent exchange service customer requiring the same grade of service, no additional Construction Charges will be applied to such reconnected facilities, providing no additional construction of telephone plant is required.

7. Failure of the customer to comply with the tariff provisions related to adjacent exchange service shall make the customer subject to discontinuance of service after appropriate notice.

8. Adjacent exchange service shall be restricted to only residential service, unless a waiver is permitted by the Utilities Board for a particular customer for good cause shown.

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GENERAL EXCHANGE SERVICES (CONTINUED)

CUSTOM CALLING SERVICES

A. GENERAL

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more custom calling features. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Custom Calling Services provided by F&B Communications, Inc. include, but are not limited to, the services listed and described below and may be subject to availability in certain areas.

B. RATES

	Monthly Rate Per CO Line Equipped	
	<u>Residence</u>	<u>Business</u>
1. Individual Services		
Anonymous Call Rejection.....	*	*
Automatic Callback.....	*	*
Automatic Recall.....	*	*
Call Forwarding.....	*	*
Call Forwarding Busy Line.....	*	*
Call Forwarding Don't Answer.....	*	*
Call Forwarding Fixed Destination.....	*	*
Call Forwarding Remote Access.....	*	*
Call Waiting.....	*	*
Call Waiting ID.....	*	*
Call Waiting Deactivation.....	*	*
Caller ID Name and Number Delivery.....	*	*
Caller ID Name and Number Delivery Blocking - per call.....	*	*
Caller ID Name and Number Delivery Blocking - per line.....	*	*
Caller ID Name Delivery.....	*	*
Circular Hunting.....	*	*

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

CUSTOM CALLING SERVICES (Continued)

B. RATES (Continued)

	Monthly Rate	
	<u>Per CO Line Equipped</u>	
	<u>Residence</u>	<u>Business</u>
1. Individual Services (Continued)		
Distinctive Ringing	*	*
Fax/Teen/Value Line.....	*	*
Message Waiting Indication.....	*	*
Selective Call Acceptance	*	*
Selective Call Forwarding	*	*
Selective Call Rejection	*	*
Selective Distinctive Ring	*	*
Speed Calling – 30 Number.....	*	*
Telemarketer Call Screening	*	*
Three Way Calling	*	*
Toll Denial.....	*	*
Toll Restriction with Pin	*	*
User Transfer.....	*	*
Voice Mail	*	*
Wake Up Plus.....	*	*

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

Call Forwarding Fixed Destination – This service forwards incoming calls to another (pre-designated) directory number. Call Forwarding Fixed Destination is activated and deactivated by the subscriber. The pre-designated call forwarded directory number is setup by the telephone company.

Call Forwarding Remote Access – Allows you to program your home phone from a remote location to call forward to a number that you assign.

Call Waiting – This feature allows a subscriber engaged in an existing call to be given an indication that another caller is attempting to obtain a connection to the engaged subscriber. The called subscriber receives call waiting tone and the calling subscriber receives audible ringing or a recorded announcement followed by audible ringing. The called subscriber can then choose whether to answer the call (therefore placing the existing caller on hold) or remain with the current caller and ignore the new caller.

Call Waiting ID – Enables a customer to identify an incoming caller when the customer is already on the phone by displaying the caller's name and telephone number on the Caller ID display.

Call Waiting Deactivation – This feature allows a subscriber with the Call Waiting feature enabled and invoked to disable the Call Waiting feature for the duration of a call. It is activated by dialing a feature access code prior to placing a call, and is automatically deactivated when the subscriber disconnects from the call.

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GENERAL EXCHANGE SERVICES (CONTINUED)

CUSTOM CALLING SERVICES (Continued)

C. DEFINITIONS (Continued)

Caller ID Name Delivery – Allows for the automatic delivery of a calling party's name to the called customer. The name is displayed on customer premise equipment. The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors. If the calling directory name is marked "private", the customer with Calling Name Delivery sees a "P" on their display. If the name is unavailable for any other reason, an "O" is displayed.

Circular Hunting – In circular hunting, the switch has the ability to remember the last line it connected, and starting there, it hunts down to the next available line. Once the last line in the hunt group is reached, it rolls to the top or the first line in the hunt group. It does NOT continue to roll after completion of loop. Essentially, the available lines are searched for in a circle. *Note: All lines in the hunt group MUST have hunting on them because circular hunting rolls to the top or first line again.

Distinctive Ringing – A central office based service which provides up to three distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line. Two types of Distinctive Ringing are available:

Type A: The above service without a directory listing.

Type B: The above service with a directory listing.

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CUSTOM CALLING SERVICES (Continued)

D. CONDITIONS

1. Call Forwarding Services shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. Customers utilizing call forwarding services are responsible for the payment of charges for each toll call to the telephone to which the call is transferred.
2. Control of the number assignment on the shared speed call list associated with Group Intercom resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.
3. Custom Calling Services will be provided in connection with individual line residence and business service. Custom Calling Services are not available to PBX customers.

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GENERAL EXCHANGE SERVICES (CONTINUED)

PERSONAL SAFETY EXCEPTION FORM

Customer Certification

In order to provide a solution to your unique personal safety concerns, it is necessary for you to provide responses to the questions below.

What is the estimated interval of time that your personal safety concerns require "Per-Line" Blocking?

If you are requesting "Per-Line" Blocking for a telephone line other than your own, the responsible party must sign below.

CUSTOMER REQUESTING FREE PER LINE BLOCKING:

PRINT NAME: _____

SIGNATURE: _____

TELEPHONE NUMBER WHERE PER LINE BLOCKING WILL BE ASSIGNED:

CUSTOMER RESPONSIBLE FOR TELEPHONE ACCOUNT:

PRINT NAME: _____

ADDRESS: _____

SIGNATURE _____

If a line is equipped with "Per-Line" Blocking, the telephone number of that line will not be delivered to any subscribers of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with "Per-Line" blocking who need assistance. In addition, subscribers of Caller ID may choose not to answer blocked calls. THE CUSTOMER REPRESENTS THAT HE/SHE UNDERSTANDS THE ABOVE, AND THE CUSTOMER RELEASES F&B COMMUNICATIONS, INC. FROM ALL CLAIMS AND LIABILITY, INCLUDING PERSONAL INJURY, CAUSED BY ITS ERRORS, OMISSIONS AND THE OPERATION OR MALFUNCTION OF "PER-LINE" BLOCKING SERVICE.

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GENERAL EXCHANGE SERVICES (CONTINUED)

BILLED NUMBER SCREENING SERVICE

A. GENERAL

1. Billed Number Screening Service prevents the billing of collect calls, third number calls or both to a customer's telephone number.
2. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Per line equipped	*	*

C. CONDITIONS

1. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company from any and every claim, loss, damage, suit or liability out of the furnishing or failure to furnish Billed Number Screening Service.
2. This service is available only where facilities permit.

* - Rates are available to customers at the Company's office, website or by mail.

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GENERAL EXCHANGE SERVICES (CONTINUED)

ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

C. CONDITIONS (Continued)

- 7. The Telephone Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of the Telephone Company or otherwise shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- 8. Each customer also agrees to release, indemnify and hold harmless the Telephone Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.
- 9. The customer also agrees to release, indemnify, and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 service hereunder, and which arise out of the negligence or other wrongful act of the Telephone Company, the customer, its user, agencies, or municipalities, or the employees or agents of any one of them.
- 10. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

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GENERAL EXCHANGE SERVICES (CONTINUED)

N11 – SERVICE OFFERINGS (Continued)

B. TERMS AND CONDITIONS (Continued)

9. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 subscriber will be billed the nonrecurring charge (if applicable) when the Company provisions the service.

If during this period, the N11 subscriber has failed to establish service or decides to discontinue service establishment, the N11 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges if applicable will not be refunded or waived.

10. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

11. N11 Service is provided where facilities permit.

12. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services, non-emergency local government services, travel information services, telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call, or access to One Call systems provided by dialing N11.

13. N11 will be provided under the following conditions:

a. The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgment of the Company, to handle calls to N11 without impairing the Company's general telephone service or telephone plant.

b. The N11 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copy rights, trademarks, and patents used in connection with the service.

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